FAQ

When is the County's fiscal year?

The fiscal year starts each December 1st and ends each November 30th.

I need to contact someone in the County's Finance Department. Where can reach

someone? You can e-mail the Finance Department at <u>finance@countyofkane.org</u> or call the main finance phone number, (630) 208-5112. You can also access the finance department website at <u>http://www.countyofkane.org/Pages/fin.aspx</u>.

How can I get a copy of the current Budget Book? Or CAFR?

Download a copy of the Budget Book / CAFR from Finance Department's website or call the Finance department and we'll gladly assist you.

How do I sign up for the ACH Payment Program to receive direct deposit for my

payments? Download a copy of the brochure from Finance Department's website or call the Finance department and we'll send you a copy via e-mail or through the mail.

I'm a vendor for Kane County. How do I change a remittance address?

Contact the Finance Department or the department you're doing business with in the county.

I received a payment from Kane County. What is it for?

You should receive a remittance notice with a check in the mail or e-mail detailing payment/invoice information if you are signed up for the ACH payment program. For immediate assistance contact the Finance Department by phone, or e-mail us at <u>finance@countyofkane.org</u>

I am attempting to figure out what the correct sales tax is for my area. What do I do? Click the link on the finance department's website for sales tax. You will be able to view the different taxes applicable to your area.

I have a FOIA request that pertains to the Finance Department. How do I get my request filled? Fill out a FOIA request form (located on the Finance Department's website) and forward it to the finance department e-mail – <u>finance@countyofkane.org</u>. We will fill your request in a timely fashion and/or contact you if we need clarification.